

# Angove Family Winemakers Privacy Statement – Direct Customers

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Angove Family Winemakers is committed to protecting your privacy and providing you with the safest online purchasing experience. This Statement of privacy applies to all Angove Family Winemaker operated websites including but not limited to Angove Family Winemakers, St Agnes Distillery, Vintage House Wine and Spirits, Stone's, and Naturalis. By using the Angove Family Winemakers websites, you consent to the data practices described in this statement.

## Collection of your Personal Information

We collect personal information, such as your e-mail address, name, physical address and phone number, items purchased and credit card details. Payment details provided through our websites are processed through a secure server. We collect anonymous demographic information (e.g. age, gender, interests and favourites) when our customers place an order or become a 'Friend' or Wine Club Member of Angove Family Winemakers or associated brands.

We automatically collect information about your computer including your IP address, browser type, domain names, access times and referring website addresses. This information is used by Angove Family Winemakers for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of our websites.

if you directly disclose personal information or personally sensitive data through public message boards, this information may be collected and used by others.

Angove Family Winemakers is not responsible for the privacy statements or other content on websites outside of the Angove Family Winemakers family of websites.

## Use of your Personal Information

We use your personal information to operate our website, to deliver the products you have requested, to inform you of other products that may be of interest to you and to obtain your opinion regarding service levels or new services/products.

We do not disclose, sell, rent or lease our customer or member lists to third parties. We may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personal information is not transferred to the third party. We may share data with trusted partners to help us maintain contact with you, provide customer support or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services on our behalf.

However, we will disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Angove Family Winemakers or the site; (b) protect and defend the rights or property of Angove Family Winemakers; and (c) act under exigent circumstances to protect the personal safety of users of Angove Family Winemakers or the public.

## Use of Cookies

Our websites use "cookies" to help you personalise your online experience. The cookie is stored on your machine but does not identify you or give us any information about your computer. A cookie helps us to recognise when you re-visit the website, and helps us to optimise your experience. You have the ability to accept or decline cookies. If you choose to decline cookies, you may not be able to fully experience the interactive features of our websites.

## Changes to this Statement

We will occasionally update this statement of privacy to reflect company and customer feedback and encourage you to review this statement periodically.

## Contact Information

We welcome your comments regarding this statement of privacy. If you believe that we have not adhered to this statement, please contact us at [angove@angove.com.au](mailto:angove@angove.com.au). We will use commercially reasonable efforts to promptly determine and remedy the problem.